Activate the Improvement Power of Risk Intelligence

Professional Development

Custom Learning Sessions

Risk intelligence contributes to the well-being of teachers and students during the COVID-19 pandemic.







Education Risk Intelligence Center, PBC

Are you leading a school, department, district cabinet, or school board? Wondering how to achieve better outcomes?

- Learn the skills of Everyday Risk Intelligent Decision-making.
- Become knowledgable about the supports you need to grow and perpetuate risk intelligent mindsets.

Contact us to set up your class.

Dates	Beginning January, 2022
Time	On Demand
Venue	Digital Class Room and On-site options

Keynote Presenters



Karla Rhav RIQ Strategist

and K12 Risk Manager



Lee Gaby

K12 Risk Manager and Risk IO Coach Moderator



John Carver

Superintendent and Risk IQ Coach

Learn More **WELCOME PAGE Link**

Learning Objectives

Session 1 - Turn On Risk Intelligence

- Understand importance of risk intelligence (RIQ)
- Explain the reasoning behind using RIQ in today's environment
- Explain how language affects the level of communication about risk, uncertainty, performance and resilience
- Explain communication fundamentals for RIQ
- Understand the first 2 skills of a RIQ mindset

Session 2 - Awaken the Core

- Recognize and practice holistic thinking
- Explain the mental obstacles to risk intelligence
- Translate your stories to create mindware
- Understand the 3 "CEO" skills of a RIQ mindset

Session 3 - Get Beyond the Box

- Recognize forward looking tools
- Describe the relationship of appreciative inquiry and elegant solutions
- Understand the three boundary protection skills of a RIQ mindset

Session 4 - Finish the Drill

- Understand reinforcement methods
- Explain the skill of clocking movements
- Understand the skill of monitoring disruptors
- Construct a memorable story about RIQ using ideas from K12 grade student situations

Session 5 – Start the RIQ Flywheel

- Recognize the importance of agile decision-making
- Understand the value of a RIQ blueprint
- Understand the value of a RIQ roadmap
- Identify methods needed for achieving momentum and sustaining organizational risk intelligence
- Become inspired to implement risk intelligence growth initiatives

Subject Matter

Turn On Risk Intelligence (RIQ)

Student of Risk
Leadership & Risk Culture
Reflexive & Reflective Decisions
Risk IQ in Simple Terms
Why Risk IQ/Why Now
Sources & Origins of RIQ Skills
The Situation Assessment
Readiness, Reliability & Resilience
System 1 and 2 Thinking
Probability Theory
Practical Risk Ownership
Common Language
Communication Practices

Activate the Core, Get Beyond the Box

People Side of Risk
Heuristics, Biases, Blind Spots
People and Inventions
Forward Looking Tools
Mental Models
Diamond Making
Holistic Thinking
Safety Psychology
Appreciative Inquiry
Elegant Solutions

Finish the Drill

Agile Decision-Making Change & Transformation Stickiness Factors Choice & Commitment Lift Every Voice Buddy System Wisdom of Oarsmen Prevention Science Crucial Conversations

Start the Flywheel: Suggested Steps

Simple Blueprint Reliable Roadmap Target Breakthroughs Evaluation Engagement Enrichment



Course References

Selected Books (alpha order)

- Against the Gods: The Remarkable Story of Risk, Peter Bernstein, Wiley, 1996
- Appreciative Inquiry: A Positive Revolution in Change, David Cooperrider and Diana Whitney, Berrett-Koehler, 2005
- <u>Crucial Conversations</u>, K. Patterson, J. Grenny, R. McMillan, A. Switzler, McGraw Hill, 2002.
- <u>Elegant Solutions, Toyota's Formula for Mastering</u> <u>Innovation</u>, Simon & Schuster, 2006
- Engaging Risk: A Guide for College Leaders, Paula V. Smith, Rowan & Littlefield, 2015.
- Risk Intelligence: How To Live With Uncertainty, Dylan Evans, Free Press, 2012
- Risk Intelligence: Learning To Manage What We <u>Don't Know</u>, David Apgar, Harvard Business School Press, 2006
- Thinking, Fast & Slow, Daniel Kahneman, Farrar, Straus, and Giroux, 2011
- <u>Thriving in Uncertainty: Creating the Risk Intelligent</u> <u>Enterprise</u>, Frederick Funston and Stephen Wagner, Wiley, 2010.

Selected Article(s) available online

- "Risk Intelligence: A Bedrock of Dynamism and Lasting Value Creation" - European Financial Review, Leo Tilman.
- "Warning Signs of an Unhealthy Appetite for Risk," HBR Magazine, Carol Dweck.
- "When Human Judgment Works Well, and When it Doesn't" - HBR Magazine Andrew McAfee.